https://navi.gg/

NATUS VINCERE ESPORTS DMCC
Unit No: 3480, DMCC Business Centre, Level No 1
Jewellery & Gemplex 3, Dubai, United Arab Emirates

admin@navi-gaming.com

TERMS AND CONDITIONS OF THE "CASE CRAFT" CAMPAIGN

Last updated: 28 October 2026

1. GENERAL PROVISIONS

1.1. These Terms and Conditions (the "**Terms**") govern the "CASE CRAFT" campaign (the "**Campaign**"). In the Campaign, participants create and submit their own case design and compete for prizes. The prizes are determined by a fan vote and by the choice of the Organizer and the Partner.

1.2. The Campaign is organized by NATUS VINCERE ESPORTS DMCC, License No. DMCC-748142, Registration No. DMCC179863, address: Unit No. 1402, Indigo Icon, Plot No. JLT-PH1-F3A, Jumeirah Lakes Towers, Dubai, United Arab Emirates (the "**Organizer**" or "**NAVI**").

1.3. The Campaign is held in cooperation with V&X Limited, REID Number: GICO.120506-87, registered address: 13/1 Line Wall Road, GX11 1AA, Gibraltar, the operator of the website csgo-skins.com (the "**Partner**" or "**CS:GO Skins**"). The Partner's website is the "**Partner Website**".

1.4. The Campaign is conducted on the website https://casecraft.navi.gg/ (the "**Campaign Website**").

1.5. By participating in the Campaign, including by submitting a Submission or casting a vote, a person confirms that they have read, understood and accepted these Terms.

1.6. Participation in the Campaign is free of charge. No purchase, deposit, payment or use of the Partner Website is required to participate in the Campaign, to vote or to win a Prize.

1.7. All dates and times in these Terms refer to UTC+2 time (Nicosia).

1.8. The Campaign is not sponsored, endorsed or administered by, or associated with, Valve Corporation, Steam, Google LLC or any social media platform.

2. ELIGIBILITY

2.1. The Campaign is open to individuals who, at the time of submitting a Submission or casting a vote, meet all of the following conditions (each, an "**Eligible Person**"):

(a) they are at least eighteen (18) years of age, or have reached the age of majority in their country of residence, whichever is higher;

(b) they have a NAVI account at navi.gg website (the "**NAVI Account**");

(c) they are not residents of, and are not located in, russia, belarus, the temporarily occupied territories of Ukraine, or any country or territory subject to comprehensive sanctions of Ukraine, the European Union, the United Kingdom, the United States or the United Nations;

(d) they are not included in any sanctions list maintained by the authorities referred to in paragraph (c); and

(e) they are not prohibited from participating in the Campaign or receiving a Prize under the laws of their country of residence.

2.2. The following persons are not eligible to participate in the Campaign:

(a) employees and contractors of the Organizer, the Partner and their affiliates; and

(b) any other persons involved in organizing the Campaign.

2.3. The Organizer may at any time request a Participant or a Voter to confirm compliance with this Section 2, including by providing a copy of an identity document. If the person fails to provide such confirmation, the Organizer may disqualify them.

3. CAMPAIGN TIMELINE

3.1. The Campaign is held in the following stages:

(a) submission of Submissions: from 00:00 on 2 November 2026 until 23:59 on 11 November 2026 (the "**Submission Period**");

(b) voting: begins no later than 15 November 2026 and ends at 00:00 on 19 November 2026, that is, immediately after 23:59 on 18 November 2026 (the "**Voting Period**"); and

(c) determination and announcement of winners: no later than 3 December 2026.

3.2. The exact start date of the Voting Period shall be announced on the Campaign Website and the Organizer's social media.

3.3. Submissions received outside the Submission Period and votes cast outside the Voting Period shall not be taken into account.

4. PARTICIPATION AND SUBMISSION REQUIREMENTS

4.1. To participate in the Campaign, an Eligible Person shall do the following during the Submission Period:

(a) have a NAVI Account;

(b) complete and submit the application form created with the Google Forms service and available via the link published on the Campaign Website, including the nickname and email address of their NAVI Account (the "**Participant Form**"); and

(c) upload, through the Participant Form, an image of their own case design (the "**Submission**").

An Eligible Person who has submitted a Submission in accordance with these Terms is a "**Participant**".

4.2. Each Participant may submit one (1) Submission and may use only one (1) NAVI Account and only one (1) Google account or email address to submit the Participant Form.

4.3. A Submission may be created in any technique and style, including:

(a) hand drawing, for example with pencils or paints;

(b) digital graphics; or

(c) artificial intelligence tools, used for all or part of the work.

4.4. The Submission shall be uploaded in JPG or PNG format, with a 16:9 aspect ratio and a resolution of at least 1920×1080 pixels, and shall not exceed 10 MB.

4.5. The Submission shall meet all of the following requirements:

(a) it shall be the Participant's own original work, or it shall be created by the Participant with artificial intelligence tools whose terms of use allow the Participant to use the output and to grant the licenses set out in Section 11;

(b) it shall not infringe any third-party rights, including copyright, trademark rights and personality rights;

(c) it shall not copy or reproduce existing in-game cases, skins or other artwork of Valve Corporation or any other third party, except that it may use brand elements of NAVI and CS:GO Skins;

(d) it shall not contain offensive, discriminatory, obscene, sexual, violent, extremist or political content, or any other content that is unlawful or contrary to public morals;

(e) it shall not contain advertising or brand elements of third parties, including other esports organizations, case-opening platforms and gambling services; and

(f) it shall not contain personal data of third parties.

4.6. By uploading a Submission, the Participant confirms that the Submission complies with Section 4.5. The Organizer may request the Participant to provide source files, sketches, drafts or other evidence of authorship.

5. MODERATION AND DISQUALIFICATION

5.1. The Organizer reviews each Submission before it is published in the gallery on the Campaign Website (the "**Gallery**"). The Organizer may refuse to publish any Submission that does not comply with these Terms, or remove it from the Gallery, without giving reasons.

5.2. The Organizer may disqualify a Participant or a Voter, cancel votes, or refuse to award a Prize if the person:

(a) does not meet the requirements of Section 2;

(b) has provided false or incomplete information;

(c) uses multiple accounts, bots, scripts or any other automated or fraudulent means to cast or obtain votes;

(d) buys, sells or exchanges votes, or offers any incentive in exchange for votes; or

(e) otherwise breaches these Terms, acts in bad faith or harms the reputation of the Organizer or the Partner.

5.3. The Organizer's decisions under this Section 5 are final.

6. VOTING

6.1. During the Voting Period, Eligible Persons who have authorized on the Campaign Website may vote for Submissions published in the Gallery. An Eligible Person who has cast a valid vote is a "**Voter**".

6.2. Submissions are displayed in the Gallery in random order, which may change each time the Gallery is viewed. The position of a Submission in the Gallery does not reflect the time of its submission, the number of votes received, its ranking or any assessment by the Organizer or the Partner, and does not give any Submission an advantage over other Submissions. Participants shall have no claims in connection with the position of their Submission in the Gallery.

6.3. Each Voter may cast one (1) vote for one (1) Submission only.

6.4. Participants may promote their Submissions and invite other persons to vote for them, subject to Section 5.2.

6.5. The Organizer may verify votes and exclude any invalid votes. The results of the vote, as counted by the Organizer after such verification, are final.

7. DETERMINATION OF WINNERS

7.1. The winners of the Campaign are determined as follows:

(a) 1st place - Fan Vote Winner: the Submission that has received the highest number of valid votes at the end of the Voting Period;

(b) 2nd place - CS:GO Skins Choice: a Submission selected by the Partner at its sole discretion from all eligible Submissions, except the Submission referred to in paragraph (a);

(c) 3rd place - NAVI Choice: a Submission selected by the Organizer at its sole discretion from all eligible Submissions, except the Submissions referred to in paragraphs (a) and (b); and

(d) 4th to 10th places: the seven (7) Submissions that have received the highest number of valid votes, except the Submissions referred to in paragraphs (a) to (c).

7.2. When selecting Submissions under Sections 7.1(b) and 7.1(c), the Partner and the Organizer may consider, among other things, originality, creativity and visual quality. For the selection under Section 7.1(b), the Partner may also consider whether the Submission is suitable for implementation on the Partner Website.

7.3. If two or more Submissions receive the same number of valid votes, the Submission submitted earlier shall rank higher.

7.4. Each Participant may be awarded no more than one (1) Prize under this Section 7.

7.5. If the number of eligible Submissions is lower than the number of Prizes, the remaining Prizes shall not be awarded.

7.6. The winners shall be announced on the Campaign Website and on the official social media accounts of the Organizer and the Partner no later than 3 December 2026. The announcement may include each winner's nickname and Submission.

8. PRIZES

8.1. The following prizes are awarded under Section 7:

(a) 1st place - Fan Vote Winner: one (1) graphics card, provided by the Partner;

(b) 2nd place - CS:GO Skins Choice: a gift card for use on the Partner Website with a nominal value of USD 1,000, together with the implementation of the winning Submission as a case design on the Partner Website, both provided by the Partner;

(c) 3rd place - NAVI Choice: one (1) NAVI gift box with NAVI merchandise, including an official NAVI gaming jersey, provided by the Organizer; and

(d) 4th to 10th places: one (1) gift card for use on the Partner Website with a nominal value of USD 70 for each winner, seven (7) gift cards in total, provided by the Partner.

8.2. The prizes referred to in Section 8.1 and in Section 9 are each a "**Prize**".

8.3. The Organizer determines the contents of the NAVI gift box. The jersey size shall be chosen by the winner, subject to availability. The Partner determines the model and specifications of the graphics card. The appearance of the Prizes may differ from the images on the Campaign Website.

8.4. The Partner determines the form and timing of the implementation referred to in Section 8.1(b). The Partner may modify and adapt the Submission for technical and design reasons.

8.5. Prizes cannot be exchanged for cash or transferred to third parties. If a Prize becomes unavailable, or cannot lawfully be delivered to or used in the winner's country, the party providing that Prize may replace it with a prize of equal or greater value.

8.6. Gift cards are subject to the Partner's terms of service, including age restrictions, territorial restrictions and validity periods. The Organizer is not responsible for the Partner Website or the services provided on it.

8.7. Each Prize is provided and delivered by the party named as its provider in Section 8.1 or Section 9.1, as applicable.

9. VOTER PRIZE DRAW

9.1. The Organizer shall randomly select eleven (11) winners from all Voters who cast a valid vote during the Voting Period (the "**Voter Prize Draw**"). The first winner selected shall receive one (1) official NAVI gaming jersey, provided by the Organizer. The jersey size shall be chosen by the winner, subject to availability. Each of the remaining ten (10) winners of the Voter Prize Draw shall receive one (1) gift card for use on the Partner Website with a nominal value of USD 20, provided by the Partner.

9.2. The Voter Prize Draw shall be held no later than 3 December 2026 using a random number generator. Each Voter has one (1) chance to win, regardless of the Submission they voted for.

9.3. Each Voter may win no more than one (1) Prize in the Voter Prize Draw.

9.4. Sections 8.5 to 8.7 and Section 10 apply to the Voter Prize Draw.

10. WINNER NOTIFICATION, VERIFICATION AND PRIZE DELIVERY

10.1. The Organizer shall notify the winners by email, using the email address provided on the Campaign Website or in the Participant Form, within five (5) business days after the announcement of the winners.

10.2. Within seven (7) calendar days after receiving the notification, the winner shall:

(a) provide the information required to deliver the Prize, including their full name, delivery address, phone number and Partner Website account ID; and

(b) if requested, confirm their eligibility under Section 2.

10.3. The Prize shall be forfeited if the winner:

(a) fails to respond within the period set out in Section 10.2;

(b) does not meet the requirements of Section 2; or

(c) refuses the Prize.

In that case, the Organizer may award the Prize to the next eligible Submission in the ranking or to another randomly selected Voter, as applicable.

10.4. Prizes shall be delivered within 30 days after the winner has provided the information referred to in Section 10.2. The provider of each physical Prize shall bear the shipping costs. The winner shall bear any customs duties, import taxes and other charges imposed in the winner's country, unless the provider of the Prize decides otherwise. The Organizer and the Partner are not liable for delays caused by carriers or customs authorities.

10.5. The winner is solely responsible for any taxes arising in connection with the receipt of a Prize. If the Organizer or the Partner is required by law to withhold any tax, it may do so and may request any information required for that purpose.

11. INTELLECTUAL PROPERTY

11.1. The Participant retains the copyright in the Submission, subject to the licenses granted under this Section 11.

11.2. The Participant grants the Organizer, the Partner and their affiliates a license to use the Submission on the following terms:

(a) the license is non-exclusive, worldwide, royalty-free, irrevocable and transferable, and includes the right to grant sublicenses to third parties;

(b) the license is granted for the full term of copyright protection in the Submission;

(c) the license covers any use of the Submission, including its reproduction, distribution, publication, display, communication and making available to the public, modification, adaptation, translation, combination with other works and creation of derivative works;

(d) the Submission may be used for any purposes, including to conduct and promote the Campaign, and for the advertising, promotional and commercial purposes of the Organizer and the Partner; and

(e) the Submission may be used in any media and formats, whether now known or developed in the future, including websites, social media, streams, broadcasts, printed materials, merchandise and digital items.

11.3. By accepting the Prize referred to in Section 8.1(b), the winner grants the Partner a license to use the winning Submission on the following terms:

(a) the license is exclusive, worldwide, royalty-free, irrevocable and transferable, and includes the right to grant sublicenses to third parties;

(b) neither the winner nor any third party may use the winning Submission, except the Organizer and its affiliates under the license granted under Section 11.2;

(c) the license is granted for the full term of copyright protection in the winning Submission;

(d) the license covers all uses referred to in Section 11.2(c), for any purposes and in any media and formats, including the implementation of the winning Submission as a case design on the Partner Website and in any other products and services of the Partner, and its use in the Partner's marketing; and

(e) at the Partner's request, the winner shall sign any further documents required to confirm the license.

11.4. The licenses under this Section 11 are granted free of charge, and no remuneration is payable to the Participant for them. For the winners, the Prizes constitute full consideration for such licenses.

11.5. To the extent permitted by applicable law:

(a) the Participant agrees not to assert any moral rights against the Organizer or the Partner in connection with the uses permitted under this Section 11; and

(b) the Participant consents to the Submission being used with or without attribution.

11.6. The Participant represents and warrants that they hold all rights required to grant the licenses under this Section 11. To the extent permitted by applicable law, the Participant shall indemnify the Organizer and the Partner against any third-party claims arising from a breach of Section 4.5.

11.7. Participation in the Campaign does not grant any rights to the trademarks of the Organizer or the Partner. The only exception is the limited right to use their brand elements in a Submission, solely for the purposes of the Campaign.

12. PERSONAL DATA

12.1. The Organizer processes the following personal data as controller:

(a) for all Participants and Voters: nickname, email address, data of the account used for authorization, information provided in the Participant Form, the Submission and votes; and

(b) for winners: full name, delivery address, phone number and confirmation of age.

12.2. The Organizer processes this data for the following purposes:

(a) to conduct the Campaign;

(b) to verify eligibility and votes;

(c) to notify winners and deliver Prizes;

(d) to publish the results; and

(e) to comply with legal obligations.

The legal bases for the processing are the performance of these Terms, the Organizer's legitimate interests in ensuring the integrity of the Campaign, and compliance with legal obligations.

12.3. The Organizer shall transfer to the Partner the winners' data required to deliver the Prizes provided by the Partner. The Partner processes such data as an independent controller in accordance with its privacy policy. The Organizer may also transfer personal data to its service providers, including Google LLC as the provider of the Google Forms service, and hosting and delivery service providers. Data submitted through the Participant Form is also subject to Google's privacy policy and may be processed outside the Participant's country of residence.

12.4. Personal data is stored for the duration of the Campaign and 12 months thereafter, or longer where required by law.

12.5. Data subjects have the right to access, rectify and erase their personal data, to restrict or object to its processing, and to data portability, by contacting data.hotline@navi.gg. Data subjects also have the right to lodge a complaint with a supervisory authority. If a person requests the erasure of their personal data before the winners are determined, they may no longer be able to participate in the Campaign.

12.6. Further information is available in the Privacy Policy at https://navi.gg/en/privacy-policy and https://csgo-skins.com/privacy-policy.

13. LIABILITY

13.1. The Organizer and the Partner are not liable for:

(a) technical failures or interruptions of the Campaign Website;

(b) loss of Submissions or votes for reasons beyond their reasonable control;

(c) incorrect contact details provided by Participants or Voters;

(d) acts or omissions of carriers and customs authorities;

(e) defects of physical Prizes, which are covered by the manufacturer's warranty; or

(f) acts or omissions of third-party platforms, including technical failures of the Google Forms service.

13.2. Nothing in these Terms limits or excludes liability for intent, gross negligence, death or personal injury, or any other liability that cannot be limited or excluded under applicable law.

14. AMENDMENTS, SUSPENSION AND CANCELLATION

14.1. The Organizer may amend these Terms, change the dates of the Campaign, or suspend or terminate the Campaign in any of the following cases:

(a) force majeure;

(b) fraud;

(c) technical issues;

(d) legal requirements; or

(e) other circumstances beyond its reasonable control.

14.2. Amendments shall be published on the Campaign Website and take effect upon publication. Amendments shall not adversely affect the rights of winners already determined.

15. GOVERNING LAW AND DISPUTES

15.1. These Terms are governed by the laws of England and Wales. This is without prejudice to the mandatory consumer protection laws of the Participant's or Voter's country of residence.

15.2. Any dispute shall first be resolved amicably by contacting legaldepartment@navi.gg. If the dispute is not resolved within thirty (30) days, it shall be referred to the courts of London. This is without prejudice to any mandatory rules on consumer jurisdiction.

16. FINAL PROVISIONS

16.1. If any provision of these Terms is held invalid, the remaining provisions remain in force.

16.2. All questions regarding the Campaign may be sent to legaldepartment@navi.gg.